

# MAIL ORDER PHARMACY

## with MedOne Pharmacy Benefit Solutions

By enrolling in the MedOne Mail Order program, members receive their prescriptions delivered right to their door, right on time.

### Enrollment

Members must submit a single **Mail Order Enrollment Form** per member to MedOne to request mail order medication delivery service.

- Online Mail Order Enrollment Forms can be found by going to [medone-rx.com](http://medone-rx.com) and clicking MAIL ORDER at the top of the screen.
- A paper form is also available at our website and may be faxed to 563-588-0173

### Pharmacy Refill & Contact Information

Request refills online at [www.medone-rx.com](http://www.medone-rx.com)

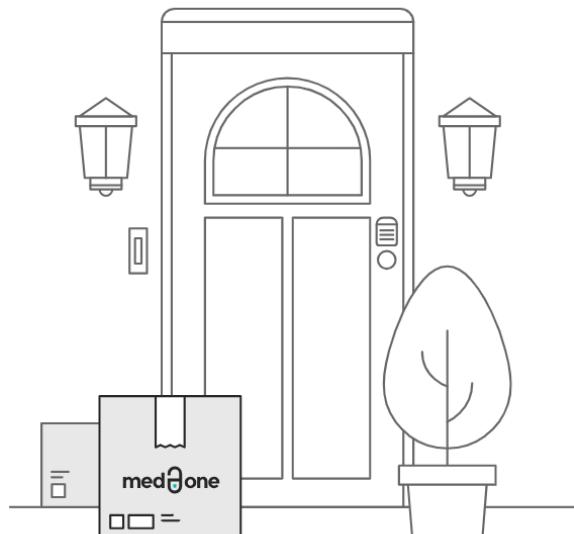
- Click on MAIL ORDER at top of the web page
- Select REQUEST REFILL and create an account

Call MedOne Customer Service

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative

Download the "RxLocal" mobile app and request refills, send secure messaging, and manage profile electronically

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store



#### MedOne Pharmacy Services

**Phone:** 877-896-0919

**Fax:** 563-588-0173

**Web:** [medone-rx.com](http://medone-rx.com)

**App:** RxLocal